

Broadlands Nursing Home Limited

# Broadlands Nursing Home Ltd

## Inspection report

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Broadlands Nursing Home is a residential care home providing nursing care to 12 older people, some living with dementia, at the time of our inspection. The service is registered to support up to 25 people in one adapted building. Due to the COVID-19 pandemic the provider was using their bedrooms as single occupancy only and had also dedicated a room for visiting purposes. Therefore, at the time of inspection they had reduced capacity.

We found the following examples of good practice.

Staff were supporting people to stay in touch with friends and family. A dedicated visiting area had been designed for people to receive visitors safely and reduce the risk of transmission of COVID-19. For friends and family unable to visit the home, staff supported people to have video calls to maintain their relationships.

Staff adhered to government guidelines regarding the use of personal protective equipment (PPE) and there were dedicated areas for staff to don and doff (take on and take off) PPE. Staff were provided with uniforms to further reduce the risk of transmission of COVID-19.

Staff and people were supported as much as possible to social distance throughout the service. Communal areas had been redesigned to enable people to sit further apart. Staff breaks had been reorganised to ensure staff were able to have their break whilst still socially distancing from one another in staff rooms.

Staff adhered to government guidelines during an outbreak of COVID-19 in the home and followed advice given. The staff raised concerns about managing transmission of the virus for people who posed additional risks, for example, people who walked with purpose. They were seeking support and guidance from the care home support team and challenging behaviour team.

Staff and residents were being regularly tested for COVID-19. Staff sought consent from people, or people authorised to make decisions on their behalf, about participation in testing. The majority of staff and people had also received their COVID-19 vaccinations.

Policies and procedures were in place regarding infection prevention and control (IPC) and a regular IPC audit was carried out. Some environmental improvements were required to enable enhanced cleaning due to general wear and tear and a redecoration programme had begun.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Broadlands Nursing Home Ltd

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 4 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout of the premises and they were completing a redecoration programme to ensure a hygienic environment was provided.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.