

Pegasus Care Homes Limited

# Pegasus Care Homes Limited - Harden

## Inspection report

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16 February 2022

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	<b>Inspected but not rated</b>

# Summary of findings

## Overall summary

Pegasus Care Homes Limited-Harden is a residential care home providing personal care and accommodation for up to six people with learning disability. On the day of the inspection, four people were receiving support on a permanent basis and two people were receiving support on a short-term basis (respite support).

We found the following examples of good practice.

People were supported to safely access the community and continued to enjoy their learning and social activities. This was positive for the wellbeing of people who were supported by the service.

Supplies of Personal protective equipment (PPE) were in place for staff and visitors. There were a number of PPE stations around the home for staff to put on and take off their PPE.

All visitors were required to have their temperature taken prior to being admitted to the home and provide evidence of a negative lateral flow test. Professional visitors were also asked for their COVID passports.

Effective communication systems were in place to ensure staff were kept up to date with the latest government guidance.

Cleaning schedules had been increased and additional audits had been implemented to monitor cleanliness and staff compliance with the provider's infection control policy.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 16 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

- Arrangements for visitors were in line with current government guidance. People were supported to receive visitors in their own rooms. Where appropriate people were supported to maintain contact with friends and family through window visits and telephone calls.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.