

Marston Court Limited

# Marston Court

## Inspection report

67-71 Marston Road  
Leicester  
Leicestershire  
LE4 9FF

Tel: 01162103895

Date of inspection visit:  
01 February 2021

Date of publication:  
26 February 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Marston Court is a residential care home, providing personal care to up to 22 people. At the time of the inspection 19 people were living at the service.

We found the following examples of good practice.

- The service was clean and tidy. Regular cleaning took place throughout the service including touchpoint areas.
- Suitable arrangements were in place to ensure that anyone moving in to the service, did so safely. This included a negative Covid 19 test before moving in, and isolating for a 14 day period within the service.
- Staff had access to sufficient supplies of personal protective equipment (PPE) including masks, gloves, aprons and hand sanitiser. The registered manager had been pro active in ensuring stock levels remained good for the staff. We observed staff using PPE correctly.
- Staff followed guidelines with the donning and doffing of PPE, and had an area within the service where this could be done safely.
- Procedures were in place to facilitate contact between people and their families. Garden visits from family had been arranged, and social distancing had been maintained at all times. Processes in place for any visitors were clear, and included questions around COVID 19, a temperature check, and appropriate PPE.
- Regular testing was completed for staff and people living at the service. This meant prompt action could be taken should anyone test positive for COVID-19.
- Regular checks and audits around infection control were completed to ensure the registered manager had oversight on the service, and could address any issues promptly if found.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Marston Court

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 1 February 2021 and was unannounced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.