

Oakfoil Limited

St Andrews House

Inspection report

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Barnoldswick
Lancashire
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Tel: 01282816701

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27 November 2020

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16 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

St Andrews House is a residential care home providing personal and nursing care for up to 24 people, including younger adults who have a physical disability. It is an extended, detached older property located in the town centre of Barnoldswick. Accommodation was provided on two floors with a passenger lift. There were 23 people living in the home at the time of the inspection.

We found the following examples of good practice.

Infection prevention and control (IPC) procedures were clear and followed by staff. All staff were trained in safe IPC practices, the use of personal protective equipment (PPE), handwashing techniques and participated in the testing programme. During our visit, we observed staff wearing appropriate PPE and plentiful supplies were available around the home.

There was a good standard of cleanliness in all areas seen. Sufficient housekeeping staff were employed and detailed cleaning schedules were followed. There were effective policies, procedures and risk assessments in place to maintain good practice in relation to infection control and to provide safe and kind care.

The provider's infection prevention and control policies and procedures were up to date and a monthly audit had been carried out. A Covid-19 Response Plan and business contingency plan were in place and had been followed. The management team were working closely with the local authority and clinical commissioning group.

People were supported to maintain contact with their relatives in different ways including window visits, using technology and by telephone. A warm and safe area was available for relatives to visit their family members, for when visiting restrictions were eased. There were procedures in place for essential visitors, which included temperature and health checks.

The atmosphere in the home was settled and we observed good interactions between people in the home and staff. When asked how they were, one person gave us the thumbs up and two others gave positive feedback. People were occupied with watching TV, eating breakfast at their leisure and spending time talking to others or staff. Other people preferred to stay in their bedrooms.

We were assured this service met good infection prevention and control guidelines.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

We were assured the provider was following safe infection prevention and control procedures.

St Andrews House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of the Care Quality Commission's (CQC's) response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 27 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.