

Kidsgrove Care Solutions CIC

Kidsgrove Care Solutions - Arbour Street

Inspection report

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21 April 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Kidsgrove Care Solutions – Arbour Street is a care home that accommodates up to four people living with learning disabilities or autistic spectrum disorder. People use this service for short breaks. At the time of our visit no-one was using the service but one person was due to arrive at the service later the same day, for a short break.

We found the following examples of good practice.

- The short breaks service had recently reopened in April 2021 following a period of closure during the pandemic. The registered manager took appropriate steps to ensure the service was safe before reopening and implemented new policies and procedures to keep people safe.
- The maximum number of people able to use the service at any one time had reduced to two people to ensure current guidance could be implemented safely, including social distancing guidance.
- People were required to have a negative COVID-19 test before admission to the service and this was clearly communicated to all people and relatives to ensure expectations were clear and the service would be delivered safely.
- The service provided people with tests and any support they may need to carry them out, prior to their admission.
- On arrival at the service, visitors were screened for symptoms of COVID-19 and were required to complete a lateral flow test to ensure their visit could take place safely in line with current guidance.
- When staff struggled to use a particular piece of personal protective equipment (PPE), a suitable alternative was sourced for them to ensure government guidelines were still followed and people were kept safe.
- Each person who used the service had access to an easy read, accessible guide that gave them information about how to keep safe and what processes had been implemented at the service to keep everyone safe. This included information about regular hand washing for at least 20 seconds and more about COVID-19 symptoms and transmission. This ensured people had the information they needed in a format they could understand.
- A relatives questionnaire was sent to families to ensure families felt informed about how the service was operating during the pandemic and to ensure they felt informed and involved. Relatives were asked if they felt any further steps could be taken to ensure their family members were kept safe and feedback was acted upon when required.

- The service had received a certificate of achievement from a local MP for going above and beyond during the pandemic to provide essential items and services to those that needed it.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Kidsgrove Care Solutions - Arbour Street

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 21 April 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.