

Glenholme Specialist Healthcare (Southern Region) Ltd

69 Saltdean Drive

Inspection report

69 Saltdean Drive
Saltdean
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Date of inspection visit:
17 February 2022

Date of publication:
28 March 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

69 Saltdean Drive provides supported living to 13 people across three adapted buildings. At the time of the inspection four people were receiving personal care; CQC only inspects where people receive personal care. This is help with tasks related to personal hygiene and eating. Where they do we also consider any wider social care provided.

Due to the COVID-19 outbreak, only one site was visited to prevent infection spread between the living spaces. We met with the registered manager who has oversight across all three properties.

We found the following examples of good practice.

People were supported to continue with their usual activities, for example, completing shopping or attending leisure facilities. The provider encouraged people to take part in good infection prevention and control measures. This included wearing face masks in the community and thorough handwashing upon return to their home.

The registered manager had taken reasonable steps to work with people and their visitors to encourage good infection prevention and control. Visitors were requested to wear personal protective equipment (PPE), especially in communal areas, and take a lateral flow test before accessing the service.

Staff were observed to be wearing PPE in line with government guidance. There were appropriate areas for PPE to be safely put on and taken off, and posters were visible to remind staff how to do this safely.

People and staff were involved in a regular routine of testing for COVID-19. People had been given the choice of whether to participate in testing and consent was documented. During the recent outbreak, additional testing had been done appropriately to minimise the risk of infection spread and staff were supported to isolate.

Staff have completed specific training around infection prevention and control (IPC) and COVID-19. All new staff were required to do this before starting employment at the service.

The provider had an up to date IPC policy. The registered manager had undertaken audits of IPC measures and cleaning schedules to ensure good quality practice.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

69 Saltdean Drive

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to services with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 17 February 2022 and was announced. We gave the service four hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.