

Mr Sudath Leon Dias

Pathways Care Centre

Inspection report

Brickstables Barn, Halstead Road
Lexden Heath
Colchester
Essex
CO3 0JU

Tel: 01206367650

Date of inspection visit:
06 January 2022

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20 January 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Pathways Care Centre is a supported living service providing personal care to people in their own homes. At the time of the inspection the service was supporting seven people in three properties in the Colchester area which provided single and shared accommodation.

We found the following examples of good practice.

The registered manager had clear oversight of COVID-19 testing and vaccinations for both staff and people being supported by the service.

There was ample stock of personal protective equipment (PPE) and staff had received training in this area.

Action had been taken to familiarise people with PPE and elements forming the COVID-19 testing kit to reduce any anxiety. Information was communicated to people in their preferred way as recorded in their care plan.

Technology had been used to reduce the risk of social isolation, and to promote more effective remote meetings between staff, families and other professionals.

People were supported to receive continued safe visits from their friends and families.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated

Pathways Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 6 January 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

We have also signposted the provider to resources to develop their approach. This includes some improvements to PPE 'donning and doffing' areas in people's homes, for the provider to discuss with people and consider implementing with their consent.