

## Consultant Eye Surgeons Partnership (North East) LLP

# CESP (North East) @ Nuffield Health Newcastle Hospital

### Inspection report

Nuffield Health, Newcastle Hospital  
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Date of inspection visit: 24 June 2022  
Date of publication: 10/08/2022

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

### Ratings

#### Overall rating for this location

Insufficient evidence to rate



Are services safe?

Insufficient evidence to rate



Are services well-led?

Insufficient evidence to rate



# Summary of findings

## Overall summary

The main service provided by CESP (North East) @ Nuffield Health Newcastle Hospital was surgery. Where our findings on surgery also apply to other services, e.g. outpatients and diagnostic imaging, we do not repeat the information but cross-refer to the surgery section.

Due to the inactivity of the service we were unable to carry out the inspection as planned. Therefore, we have not rated this service.




However, we found:

- The service maintained equipment safely, in line with manufacturers guidance.
- Service level agreements were in place for equipment, which were up to date and clearly defined.

The service was not providing any regulated activities at the time of our inspection but maintained registration with us.

# Summary of findings

## Our judgements about each of the main services

Service	Rating	Summary of each main service
<b>Surgery</b>	Insufficient evidence to rate 	<p>The main service provided by CESP (North East) @ Nuffield Health Newcastle Hospital was surgery. Where our findings on surgery also apply to other services, e.g. outpatients and diagnostic imaging, we do not repeat the information but cross-refer to the surgery section.</p> <p>Due to the inactivity of the service we were unable to carry out the inspection as planned. Therefore, we have not rated this service. However, we found:</p> <ul style="list-style-type: none"><li>• The service maintained equipment safely, in line with manufacturers guidance.</li><li>• Service level agreements were in place for equipment, which were up to date and clearly defined.</li></ul> <p>The service was not providing any regulated activities at the time of our inspection but maintained registration with us.</p>
<b>Services for children &amp; young people</b>	Insufficient evidence to rate 	<p>The main service provided by CESP (North East) @ Nuffield Health Newcastle Hospital was surgery. Where our findings on surgery also apply to other services, e.g. services for children and young people, we do not repeat the information but cross-refer to the surgery section.</p> <p>However, the service was not providing care to children and young people at the time of our inspection.</p>
<b>Outpatients</b>	Insufficient evidence to rate 	<p>The main service provided by CESP (North East) @ Nuffield Health Newcastle Hospital was surgery. Where our findings on surgery also apply to other services, e.g. outpatients, we do not repeat the information but cross-refer to the surgery section.</p> <p>However, the service was not providing outpatient services at the time of our inspection.</p>

# Summary of findings

## Diagnostic imaging

### Insufficient evidence to rate



The main service provided by CESP (North East) @ Nuffield Health Newcastle Hospital was surgery. Where our findings on surgery also apply to other services, e.g. diagnostic imaging, we do not repeat the information but cross-refer to the surgery section. However, the service was not providing diagnostic imaging services at the time of our inspection.

# Summary of findings

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# Summary of this inspection

## Background to CESP (North East) @ Nuffield Health Newcastle Hospital

CESP (North East) @ Nuffield Health Newcastle is operated by Consultant Eye Surgeons Partnership (CESP) North East LLP. The service is provided at Nuffield Health Newcastle which is referred to as the host hospital in this report.

The service opened in January 2013.

CESP (North East) @ Nuffield Health Newcastle Hospital is registered to provide the following regulated activities:

- Treatment of disease, disorder or injury;
- Surgical procedures; and
- Diagnostic and screening procedures

The service provides initial consultations, cataract surgery and follow-up under a service level agreement with Nuffield Health in Newcastle. Services are offered to adults and children. Patients can access the service directly or through GPs.

Nursing, ancillary staff and resident medical officer provision is provided through a service level agreement.

We last inspected the service in February 2018. Where we rated the service good overall, however safe was rated requires improvement across all core services.

We carried out an inspection on 24 June 2022. We announced the inspection with 24 hours' notice because to ensure the service was operating on the day we inspected.

We undertook this inspection as part of a random selection of services which have had a recent Direct Monitoring Approach (DMA) assessment where no further action was needed to seek assurance about this decision and to identify learning about the DMA process.

When we announced the inspection, we were told the provider's senior leadership team were not available, and that the provider had ceased providing services from 1 April 2022. This followed the ending of the provider's service level agreement with the host hospital on 31 March 2022.

The provider had not notified the CQC with the changes to their service and had not applied to change or cancel their registration.

We carried out a site visit at the host hospital on 24 June 2022. We met with the hospital director and the matron of the host hospital. While their service was being inspected they were able to provide valuable information on the current operational status CESP (North East) @ Nuffield Health Newcastle Hospital

Following our inspection we contacted the registered manager to understand what the intentions were for the service. However, on 18 July 2022 the registered manager submitted an application to deregister the provider and location.

# Summary of this inspection

## How we carried out this inspection

The on-site team who inspected the service comprised of one CQC inspector and one specialist advisor. The inspection was overseen by Sarah Dronsfield, Head of Hospital Inspection.

You can find information about how we carry out our inspections on our website: <https://www.cqc.org.uk/what-we-do/how-we-do-our-job/what-we-do-inspection>.

# Our findings

## Overview of ratings

Our ratings for this location are:

	Safe	Effective	Caring	Responsive	Well-led	Overall
Surgery	Insufficient evidence to rate	Not inspected	Not inspected	Not inspected	Insufficient evidence to rate	Insufficient evidence to rate
Services for children & young people	Insufficient evidence to rate	Not inspected	Not inspected	Not inspected	Insufficient evidence to rate	Insufficient evidence to rate
Outpatients	Insufficient evidence to rate	Not inspected	Not inspected	Not inspected	Insufficient evidence to rate	Insufficient evidence to rate
Diagnostic imaging	Insufficient evidence to rate	Not inspected	Not inspected	Not inspected	Insufficient evidence to rate	Insufficient evidence to rate
Overall	Insufficient evidence to rate	Not inspected	Not inspected	Not inspected	Insufficient evidence to rate	Insufficient evidence to rate

Insufficient evidence to rate 

# Surgery

Safe

Insufficient evidence to rate 

Well-led

Insufficient evidence to rate 

## Are Surgery safe?

Insufficient evidence to rate 

### Environment and equipment

The service kept a laser device for eye surgery in the host hospital. This was used by staff working for the host hospital, which were not part of the provider's registration.

The equipment was maintained under a service level agreement and found the provider maintained the equipment in line with manufacturers guidance.

## Are Surgery well-led?

Insufficient evidence to rate 

### Governance

The senior leadership team had a governance process in place for an item of surgical equipment used by the host hospital staff. In the event of equipment failure, the service was responsible for sourcing repairs and a replacement, however due to the challenges of the inspection we were not able to review any evidence of when this had occurred.

Insufficient evidence to rate ☐

## Services for children & young people

Safe

Insufficient evidence to rate ☐

Well-led

Insufficient evidence to rate ☐

### Are Services for children & young people safe?

Insufficient evidence to rate ☐

Please refer to the surgery core service.

### Are Services for children & young people well-led?

Insufficient evidence to rate ☐

Please refer to the surgery core service.

Insufficient evidence to rate ☐

## Outpatients

Safe

Insufficient evidence to rate ☐

Well-led

Insufficient evidence to rate ☐

### Are Outpatients safe?

Insufficient evidence to rate ☐

Please refer to the surgery core service.

### Are Outpatients well-led?

Insufficient evidence to rate ☐

Please refer to the surgery core service.

Insufficient evidence to rate ☐

## Diagnostic imaging

Safe

Insufficient evidence to rate ☐

Well-led

Insufficient evidence to rate ☐

### Are Diagnostic imaging safe?

Insufficient evidence to rate ☐

Please refer to the surgery core service.

### Are Diagnostic imaging well-led?

Insufficient evidence to rate ☐

Please refer to the surgery core service.