

Dr N S Jadoon & Dr S Mir

Inspection report

Meadows Health Centre
1 Bridgeway Centre
The Meadows
Nottingham
NG2 2JG

Tel: 0115 9865410

Date of inspection visit: 08/10/2019

<http://www.meadowshealthcentrenottingham.nhs.uk> Date of publication: 12/12/2019

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services well-led?

Good 

Overall summary

We carried out an announced comprehensive inspection at Dr NS Jadoon & Dr S Mir on 8 October 2019 as part of our inspection programme.

We previously inspected the practice (previously named Dr JR Lerner & Dr NS Jadoon) on 18 November 2014 and rated it Good overall, and Good in all the key questions and all population groups.

We decided to undertake an inspection of this service following our annual review of the information available to us. This inspection looked at the following key questions:

- Safe
- Effective
- Well-led

Because of the assurance received from our review of information we carried forward the ratings for the following key questions:

- Caring
- Responsive

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for all population groups.

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

Whilst we found no breaches of regulations, the provider **should:**

- Strengthen the system for recording all staff vaccinations in line with current guidance.
- Review oversight of health and safety risk assessments for the areas operated by the practice within the premises
- Continue to review the childhood immunisations process to encourage uptake in line with national targets.
- Continue to make efforts to engage with patients through establishing an active patient participation group.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Good	
People with long-term conditions	Good	
Families, children and young people	Good	
Working age people (including those recently retired and students)	Good	
People whose circumstances may make them vulnerable	Good	
People experiencing poor mental health (including people with dementia)	Good	

Our inspection team

Our inspection team was led by a CQC lead inspector. The team included a GP specialist advisor and a second CQC inspector.

Background to Dr N S Jadoon & Dr S Mir

Dr NS Jadoon & Dr S Mir is located at Meadows Health Centre, 1 Bridgeway Centre, The Meadows, Nottingham, NG2 2JG. The premises are owned by NHS Property Services, and shared with another GP practice and other community health services. The surgery has good transport links and it is near Nottingham city centre.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services, family planning, surgical procedures and treatment of disease, disorder or injury.

The Medical Centre is situated within the Nottingham City Clinical Commissioning Group (CCG) and provides services to approximately 3,900 patients under the terms of a general medical services (GMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The provider is a partnership of two full time GPs (one male, one female). The practice employs a female practice nurse, a health care assistant, several administration staff, an assistant practice manager and a practice manager. At the time of our inspection, a long term locum nurse (female) worked at the practice. The practice is part of a local GP federation.

The practice is located in an area of high deprivation where the life expectancy for men and women is 76 years and 78.8 years respectively; which is slightly below the national averages. The practice population is culturally diverse and comprises of 60.7% patients of white British, 8.3% mixed race, 11% of Black patients and 18% of Asian patients.

The practice has opted out of providing out-of-hours services to its own patients. Out-of-hours services are provided by Nottingham Emergency Medical Services – NEMS.