

Voyage 1 Limited

Red Gables

Inspection report

1 Pinnocks Croft
Berrow
Burnham on Sea
Somerset
TA8 2NF

Tel: 01278786607

Date of inspection visit:
28 January 2021

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11 February 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Red Gables is registered to provide care and accommodation to a maximum of 11 adults who have learning disability, physical disability and/or autism. At the time of the inspection there were 10 people living at the home. Red Gables is a large residential property with ensuite bedrooms.

We found the following examples of good practice.

A sanitising station had been set up inside the front door so that hands could be cleaned before people entered the building. Contact tracing and health declaration forms were completed on arrival at the home and staff checked visitors' temperatures.

When staff started their shift, they recorded their temperature, sanitised their hands and disinfected their shoes before entering the building.

Staff had received training in infection control, including how to safely put on and take off personal protective equipment (PPE) such as gloves, aprons, and face coverings. The home had adequate supplies of PPE and we saw staff wearing PPE appropriately.

An allocated area was used in the garden for visits. Staff also supported people to keep in touch with their relatives via video calling, phone calls and letters. Changes had been made to the inside of the home to enable social distancing such as spacing out tables and chairs.

Additional cleaning had been implemented throughout the home. This included staff cleaning frequently touched areas such as light switches and handles, four times a day.

There were currently no vacancies in the home. There was a procedure in place for new admissions should they occur in the future. No one would be admitted without a negative test first and they would isolate for 14 days.

The registered manager ensured regular Covid-19 testing was carried out, weekly for staff and monthly for people living in the home. At the time of the inspection, no one was testing positive and we were assured the provider was keeping people safe.

A business continuity plan was in place, to reduce the effects of potential disruption to people's care. There were policies and procedures to provide guidance for staff on safe working practices during the pandemic. The provider had a range of effective communication systems in place.

Staff we spoke with were confident and knowledgeable about how to protect people from the risk of infection and the environment was clean and well maintained.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Red Gables

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 28 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.