

Spring View Care Limited

Tutnall Hall Care Home

Inspection report

Tutnall Lane
Bromsgrove
Worcestershire
B60 1NA

Tel: 01527875854

Date of inspection visit:
13 August 2020

Date of publication:
14 September 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Tutnall Hall Nursing Home is a care home registered to support up to 40 people who require nursing care. At the time of the inspection, 32 people were living there.

We found the following examples of good practice.

- Additional staff had been placed on shift to ensure the service continued to run safely. For example, the registered manager had found some people's waiting times for assistance had become longer, due to staff donning additional PPE, with more staff on duty, it reduced peoples waiting times.
- The provider had installed further Wi-Fi connectivity to support the additional usage of internet, which supported people to maintain contact with the family and friends.
- Garden rooms which had direct access to outdoors were kept free for new people coming to live in the home. The registered manager told us this meant their close family members were able to safely visit them during their isolation period, which helped them settle into their new home.
- Where some staff used public transport, the provider had supported staff to use alternative means of transport, to mitigate the risk of transmission of infection on their way into and home from work.
- Additional staff for activities were put in place, to ensure they continued to meet people's social wellbeing needs, particularly when their friends and family members were restricted from visiting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Tutnall Hall Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 13 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

We have also signposted the provider to resources to develop their approach.