

Dr Brian Perkins

Inspection report

Integrated Care Centre
New Radcliffe Street
Oldham
OL1 1NL
Tel: 01616213888

Date of inspection visit: 18 October 2022
Date of publication: 03/11/2022

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive to people's needs?

Good 

Are services well-led?

Good 

Overall summary

We carried out an announced inspection at Dr Brian Perkins on 18 October 2022. Overall, the practice is rated as good.

The key questions are rated as:

Safe - Good

Effective – Good

Caring – Good (rating awarded at the inspection November 2015)

Responsive – Good (rating awarded at the inspection November 2015)

Well-led – Good

The provider was last inspected November 2015 and was rated Good overall and in all the key questions.

The full reports for previous inspections can be found by selecting the ‘all reports’ link for Dr Brian Perkins on our website at www.cqc.org.uk

Why we carried out this inspection

We undertook this inspection as part of a selection of services rated good and outstanding who have not been inspected for five years or more.

How we carried out the inspection

Throughout the pandemic CQC has continued to regulate and respond to risk. However, taking into account the circumstances arising as a result of the pandemic, and in order to reduce risk, we have conducted our inspections differently.

This inspection was carried out in a way which enabled us to spend a minimum amount of time on site. This was with consent from the provider and in line with all data protection and information governance requirements.

This included:

- Conducting staff interviews by telephone and using video conferencing
- Completing clinical searches on the practice’s patient records system and discussing findings with the provider
- Reviewing patient records to identify issues and clarify actions taken by the provider
- Requesting evidence from the provider
- Gaining feedback from staff using staff questionnaires
- A shorter site visit

Our findings

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected

Overall summary

- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall

We have rated this practice at this inspection as good for providing safe, effective and well-led services, and they retain the historic good ratings of caring and effective, because:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.
- The practice adjusted how it delivered services to meet the needs of patients during the COVID-19 pandemic. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

Whilst we found no breaches of regulations, the provider **should**:

- Ensure the new processes put in place for monitoring patients prescribed high risk medicines are embedded.
- Continue to monitor antibiotics are prescribed in line with guidance where appropriate.
- Conclude the quality improvement work in relation to the prescribing of Hypnotic medicines.
- Continue to promote and encourage the uptake of screening programmes such as cervical screening.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Sean O’Kelly BSc MB ChB MSc DCH FRCA

Chief Inspector of Hospitals and Interim Chief Inspector of Primary Medical Services

Our inspection team

Our inspection team was led by a CQC lead inspector who spoke with staff using video conferencing facilities and undertook a site visit. The team included a GP specialist advisor who spoke with staff using video conferencing facilities and completed clinical searches and records reviews without visiting the location.

Background to Dr Brian Perkins

Dr Perkins is located in Oldham at:

Integrated Care Centre

New Radcliffe Street

Oldham

OL1 1NL

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services, surgical procedures and treatment of disease, disorder or injury.

The practice is situated within the Greater Manchester Integrated Care Systems (ICS) - Oldham and delivers General Medical Services (GMS) to a patient population of about 2623. This is part of a contract held with NHS England.

The practice is part of a wider group of GP practices, Central Oldham (PCN). PCNs work together with community, mental health, social care, pharmacy, hospital and voluntary services in their local area.

Information published by Public Health England shows that deprivation within the practice population group is in the first decile (1 of 10). The lower the decile, the more deprived the practice population is relative to others.

According to the latest available data, the ethnic make-up of the practice area is 17% Asian, 77% White, 3% Black and 3% other. The age distribution of the practice population is similar to local averages. The practice has a higher prevalence of patients with long term conditions when compared to the local and England average, for example, there are 4.5% of patients diagnosed with COPD compared to an average of 1.9% in England. There are also 23.1% of patients diagnosed with depression when compared to 12.3% average in England.

The practice is single handed with one male GP, a nurse practitioner and a health care assistant. The clinical team are supported at the practice manager and a team of administrative and reception staff.

The practice is open between from 8am to 6:30pm Monday to Friday. The practice offers a range of appointment types including book on the day, telephone consultations and advance appointments.

Extended access is provided gtd healthcare within the same building, where late evening and weekend appointments are available. Out of hours services are also provided by gtd healthcare.