

Churchlake Care Ltd

# Moorfields Care Home

## Inspection report

388 Tottington Road  
Bury  
Lancashire  
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Tel: 01612047083

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10 November 2020

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02 December 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Moorfield Care Home is situated in a residential area close to Bury town centre. The home is registered to provide accommodation and personal care for up to 20 people, some of whom live with dementia. Accommodation is provided over two floors with access via a passenger lift. There are 16 single bedrooms and two shared rooms. At the time of the inspection there were 10 people living at the home.

We found the following examples of good practice.

- The provider was participating in the home testing programme for people living at the home and staff.
- All people entering the building had their temperature checked, sanitised their hands and donned appropriate personal protective equipment (PPE) before entering the home. We discussed the pathway for entering and exiting the property so the risk of cross infection was minimised.
- Regular cleaning schedules were in place to ensure all areas were effectively cleaned and reduced the risk of cross infection. Additional advice was sought in relation to the safe disposal of waste due to the outbreak.
- Sufficient supplies of PPE were readily available. Staff were observed wearing appropriate PPE. Staff received guidance and regular training in infection prevention and control measures and the appropriate use of PPE.
- At the time of the inspection the service was not receiving visitors. Alternative arrangements had been made to help people maintain contact with friends and family. These included, using electronic devices, telephone calls and letters. A social media page was also being developed so that photographs and events could be shared, where people had consented.
- To help maintain people's well-being staff encouraged people to socialise with each other and join activities whilst maintaining social distancing.
- Due to staff isolating alternative cover arrangements had been made utilising staff from another home registered by the provider. Staff did not work across both services during this time.
- The service worked in partnership with other agencies and health professionals, to ensure people's needs were effectively met.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured safe systems were in place. We have also signposted the provider to resources to help develop their approach.

**Inspected but not rated**

# Moorfields Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 10 November 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.