

Estuary Housing Association Limited

86 London Road

Inspection report

London Road
Wickford
Essex
SS12 0AR

Tel: 01702462246
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Date of inspection visit:
03 February 2021

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

86 London Road provides accommodation and care for five people who have a learning disability. The four people living at the service on the day of our inspection had lived in the service for some years. The premises are a two storey residential house in keeping with the other houses in the area.

We found the following examples of good practice.

- The deputy manager (responsible for the service) was following the government's guidance on whole home testing for people and staff. This included using rapid testing and weekly testing for staff.
- Staff had received training on working during the pandemic in relation to COVID 19 and had received training in the correct use of personal protective equipment (PPE).
- The service was COVID 19 free and people using the service were well with no symptoms.
- People were fully involved in taking responsibility for the health and safety of their home including cleanliness, fire tests and security.
- Some communal areas in the service had been changed to encourage people to social distance.
- There was clear guidance and signage in the service to help prompt staff to safely work whilst minimising the risk of spreading infection.
- Good infection prevention control practices had been implemented such as increased cleaning, wearing masks, a good supply of PPE and hand sanitisers.
- People's well-being was supported by video and telephone calls to relatives and staff continued to engage in individual activities of people's choice.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

86 London Road

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 3 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.