

# Drumconner Homes (Bournemouth) Limited

## Drumconner Care Home

### Inspection report

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Date of inspection visit:  
20 August 2020

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### Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Drumconner Care Home is a 'care home'. People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement. CQC regulates both the premises and the care provided.

Drumconner Care home is registered to accommodate up to 37 people. At the time of our inspection there were 26 older people living in one adapted building in a residential area of Bournemouth.

We found the following examples of good practice.

There was a clear procedure in place to welcome visitors to the home, detailed instructions were displayed and face masks and hand sanitisers at the entrance. Visitors had their temperature taken, and were asked specific questions about their current health and wellbeing then prompted to wash their hands using the facilities available. Staff had a designated area for putting on, removing and disposing of Personal Protective Equipment (PPE). The home had a designated staff member to support and guide with correct hand washing techniques.

The home was clean and tidy and detailed cleaning schedules were in place. Staff responsible for the cleanliness of the home carried out general cleaning and deep cleaning of specific areas. Communal areas and frequently touched points such as door handles and switches were cleaned frequently throughout the day. There was a strict admissions process in place which involved testing before admission and a period of isolation, to ensure everyone was kept safe.

The home had a designated space for visitors outside and inside, using a booking system. This area known as the 'Bubble Room' enabled people and their loved ones to meet safely, with screened off seating and supplies of PPE available. A staff member was assigned to all visitors in the home. Communal areas had been rearranged to enable social distancing. Risk assessments in place contributed to keeping people and staff safe by reviewing their individual health conditions which may mean they were at an increased risk.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Drumconner Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 20 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.