

Belvidere Residential Care Home Limited

# Belvidere Residential Care Home

## Inspection report

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Date of inspection visit:  
17 December 2020

Date of publication:  
31 December 2020

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Belvidere residential home is a care home registered to provide accommodation and personal care for up to a maximum of 28 people some of who may be living with dementia. At the time of our inspection there were 21 people using the service.

We found the following examples of good practice.

The home had clear zoning and cohorting procedures in place to reduce the spread of infection. A second lounge was established for people with dementia and at risk of falls who had tested positive for COVID-19 where they could be supported safely.

The outbreak of COVID-19 in the home meant visits were not supported at the time of inspection. The provider had a clear plan in place when visits could safely resume which included visitors taking the lateral flow test for COVID-19 prior to their visit and wearing Personal Protective Equipment (PPE).

A bedroom which had its own access had been converted into a visitor room with handwashing facilities and a PPE station. A voice controlled device for visitors to play music during their visit without the need to touch the device was installed in the room.

The home arranged for families to drop off Christmas gifts to people early so they could be stored in a designated room for 72 hours before Christmas day.

Staff were observed wearing appropriate PPE in line with current government guidance. The home had PPE stations located in key areas around the home.

The provider supported staff wellbeing through incentives and support when they were required to isolate.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below..

**Inspected but not rated**

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## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 17 December 2020 and was announced.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.