

Dimensions (UK) Limited

# Dimensions 53 Cambridge Road

## Inspection report

53 Cambridge Road  
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Date of inspection visit:  
26 November 2020

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03 February 2021

## Ratings

|                                 |                                |
|---------------------------------|--------------------------------|
| Overall rating for this service | Inspected but not rated        |
| Is the service safe?            | <b>Inspected but not rated</b> |

# Summary of findings

## Overall summary

Dimensions 53 Cambridge Road is a residential care home. It is registered to provide accommodation with personal care for up to six people living with a learning disability and/or autistic spectrum disorder. Accommodation was provided over two floors of a converted residential building.

We found the following examples of good practice.

The provider had acted to make sure people could have visitors safely. Procedures for visitors included, temperature and symptom checks prior to entry. Personal protective equipment (PPE) and hand sanitisation were also required. Family visits were facilitated for people in the garden during the summer. Those unable to visit used video or telephone calls.

Staff had spent time with people to help them to understand the changes related to the COVID-19 pandemic and need for the use of PPE. People made good use of outside space during better weather, supported by staff.

The provider followed government PPE guidance and practice. The provider found Public Health England very supportive with help and guidance during the outbreak.

The provider had been testing people and staff for COVID-19.

Staff changed their clothes at the start and end of their shift to reduce the risk of transmission of infection. The staff team had responded positively to the new infection prevention and control procedures. Staff felt well supported by the provider.

The provider had good support from the local authority teams including training in use of PPE.

Staff and people had taken up the flu vaccination. The provider had paid for staff to have the flu vaccination.

The registered manager had carried out risk assessments in relation to risks relating to the pandemic. These helped to keep people and staff safe.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Dimensions 53 Cambridge Road

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 26 November 2020 and was unannounced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were somewhat assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Recording of testing by the provider could have been clearer to ensure all staff are tested in line with government guidance. The registered manager said they would improve this.

Staff were using a spray cleaner to prevent the spread of COVID-19. Currently best practice guidance taken from <https://www.gov.uk/government/publications/covid-19-decontamination-in-non-healthcare-settings/covid-19-decontamination-in-non-healthcare-settings> states "Avoid creating splashes and spray when cleaning."

Staff were not always using products in line with government guidance supplied by the provider. We advised the registered manager of this and they stopped using sprays and used products in line with government guidance following the inspection.

Cleaning checklists were in place but recording lacked detail. The impact was reduced by staff knowing what should be cleaned. The registered manager put new checklists in place following the inspection.

We have also signposted the provider to resources to develop their approach.