

Abbotsford Residential Care Home Limited

Abbotsford Residential Care Home.

Inspection report

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09 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Abbotsford Residential Care Home is a residential care home providing personal care and accommodation to people aged 65 and over, most of whom are living with dementia. The service can support up to 24 people. At the time of the inspection the service was providing support to 24 people.

We found the following examples of good practice.

The service followed current government visiting guidance. They ensured that safe visiting arrangements were in place. Visiting procedures included ensuring visitors had a confirmed negative lateral flow test. All visitors to the home were screened and risk assessed. They received a temperature check and had to answer a number of questions including whether they had any symptoms of Covid19 or had been in contact with anyone who had the infection. This risk assessment helped ensure that people and staff were protected. Visitors also wore appropriate personal protective equipment (PPE).

Staff also took a lateral flow test every day before commencing work.

Staff had received training about Covid19, infection control, hand washing and in the use of personal protective equipment (PPE). Staff also received infection control competency checks. This has helped assure the provider that people were protected and safe as staff had a good understanding of infection prevention and control.

The care home had supported people to keep in contact with family and friends. This contact had included socially distanced visits and via phone and video calls.

There was an up to date infection control policy in place and there were standard operating procedures that were regularly updated in line with changes in government policy.

Regular audits of infection prevention and control (IPC) practice were carried out to assure the provider that people were protected and safe.

The home had ensured that they always had a suitable supply of PPE including face masks, disposable gloves and aprons. The care home had numerous PPE stations around the premises. These stations ensured that PPE was readily available to staff throughout the home.

The service had also worked effectively with local agencies in ensuring there were sufficient supplies.

The provider ensured they kept up to date with all relevant guidance to do with the pandemic. They ensured that updates were promptly communicated to staff, people and relatives. This and regular communication with the host local authority, public health teams, community healthcare professionals and managers from other care homes helped to ensure the home carried out good IPC practice that kept people safe.

Any staff or person who had tested positive, were isolated in line with government guidance. This minimised the risk of spread of infection in the home and people and staff becoming unwell.

To reduce the risk of infection transmission, there were enhanced cleaning schedules were in place. These included regular cleaning of frequently touched areas such as handrails, light switches and door handles.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Abbotsford Residential Care Home.

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 9 February 2022 and was announced. We gave the service two working days' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.