

Barchester Healthcare Homes Limited

Threshfield Court

Inspection report

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Date of inspection visit:
12 March 2021

Date of publication:
06 April 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Threshfield Court is a residential care home providing personal and nursing care to 45 older people at the time of the inspection. The care home can accommodate up to 57 people across three separate floors, each of which has separate adapted facilities. Two of the floors specialises in providing care to people living with dementia.

We found the following examples of good practice.

The provider was following government guidance around visiting. A purpose-built visitor's room had been installed to support safe visits during the COVID-19 pandemic. The home was also supporting people to use telephone and video calls to stay in touch with family and friends.

Systems and processes were in place to safely admit people to the home. There was no movement of people between the units and staff were working on specific units to minimise the risk of transmitting COVID-19.

Testing of people who used the service, all staff and essential visitors was well organised. A designated area with allocated staff was set up to facilitate testing.

Virtual activities had been organised for people to attend such as a 'virtual museum visit' and a 'virtual live theatre performance'. Activities coordinators were allocated to specific floors to support people with activities and prevent social isolation.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Threshfield Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 12 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.