

HC-One Limited

# Silverwood (Rotherham)

## Inspection report

Flanderwell Lane  
Sunnyside  
Rotherham  
South Yorkshire  
S66 3QT

Tel: 01709532022

Website: [www.hc-one.co.uk/homes/silverwood-sunnyside/](http://www.hc-one.co.uk/homes/silverwood-sunnyside/)

Date of inspection visit:  
14 January 2022

Date of publication:  
08 February 2022

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Silverwood Care Home is a care home which can accommodate up to 64 people who require accommodation for personal care. The home consists of one adapted building. At the time of our inspection there were 42 people living in the home.

We found the following examples of good practice.

The home was well maintained and clean and hygienic. There was detailed information to inform everyone on how to use personal protective equipment (PPE). We observed staff wearing PPE appropriately. Processes were in place for staff to put on, take off and dispose of PPE when entering and leaving the home.

Tests for COVID-19 were being carried out in line with guidance. Staff were regularly tested and tests had helped the provider identify and take action to deal with an outbreak of COVID-19.

Visitors were effectively prevented from catching and spreading infection by staff who followed the provider's infection prevention and control (IPC) procedures. The provider was following guidance on visiting and where visiting was not permitted, such as during an outbreak of infection, window visits were being facilitated.

The provider had a record of staffs' vaccination status. Checks were in place to help prevent visitors to the home spreading the COVID-19 infection; such as a health questionnaire, along with a check of vaccination status and a test for COVID-19 prior to entering the home.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 15 January 2022 and was announced. We gave the service 48 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.