

Gradestone Limited

Harmony House Nursing Home

Inspection report

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Redcar
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03 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Harmony House Nursing Home accommodates up to 33 people with a range of mental health and physical conditions, and provides nursing and personal care. At the time of our inspection 28 people were using the service.

We found the following examples of good practice.

The provider had followed current guidance in relation to infection prevention and control. The home was currently closed to non-essential visitors and admissions. Measures had been implemented to ensure people entering the home did so following current guidance regarding personal protective equipment (PPE) and social distancing. This included temperatures being taken on arrival and PPE being used.

The home was clean and tidy and had designated cleaning staff. We were told regular disinfection of frequently touched surfaces of the home for example handrails and banisters was taking place four times a day. However, there was no record kept of this. A record was implemented immediately.

A recommendation was made to remove anything from the home that cannot be effectively cleaned, such as artificial flowers.

Due to the layout of the home and narrow corridors, the provider had implemented a one-way system to support social distancing. This was working well and everyone was adhering to this.

COVID-19 testing was taking place regularly for people and staff. Staff had access to guidance and policies regarding COVID-19 and infection prevention and control.

Staff had supported people to self-isolate where possible. People and staff's well-being was managed through regular meetings. One to one time was provided to reassure people who struggled with the restrictions.

Staff had received training and ongoing guidance about COVID-19 and how to safely provide care and support to people. This included how to use and discard PPE safely. There was a good supply of PPE available to staff. PPE was placed throughout the corridors of the home, to enable easy access for staff. Extra PPE stations were required around the communal bathroom areas.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Harmony House Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 3 February 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.