

The Rose Road Association

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Inspection report

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17 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

The Rose Road Association is a care home providing respite services for children and young adults. It is registered to provide accommodation with personal care for up to 15 people who might be living with a physical disability, a learning disability or sensory impairment.

We found the following examples of good practice.

The provider worked within government guidance during the COVID-19 pandemic. The provider's response was managed through regular meetings of senior leaders dedicated to COVID-19 issues. Additional checks supplemented regular audits and walk rounds.

The provider had experienced staff retention and recruitment difficulties due to sector workforce challenges including competition with other employers, vaccine hesitancy, and stress. They had maintained a safe, compliant environment by limiting at times the number of respite places they could accept. They continued to recruit new staff.

The provider had made use of individual risk assessments to support people safely if they were at particular risk of infection and taking special precautions such as shielding.

The provider maintained high standards of hygiene, cleanliness, and maintenance, taking into account frequent changes to room occupancy typical of a respite service. The registered manager took and followed advice from both the provider's organisation and local health and social care partners.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 17 February 2022. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using personal protective equipment (PPE) effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks could be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up to date.

The provider's approach to visiting was in line with government guidance. There had been few requests for visits due to the service specialising in short duration respite stays.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.