

# Cartwright Care Balmoral Management Ltd

# Balmoral Care Home

## Inspection report

29 Old Road  
Mottram  
Hyde  
Cheshire  
SK14 6LW

Tel: 01457765879

Date of inspection visit:  
03 November 2020

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16 November 2020

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Balmoral Care Home is a residential care home providing accommodation and personal care for people. The service can support up to 33 people. At the time of the inspection there were 23 people living at the home.

We found the following examples of good practice.

- Systems were in place for ensuring safe visits, this included health screening and use of PPE. Local restrictions on visiting were in place at the time of the inspection and alternative measures such as video calls were being used.
- National guidance was followed on the use of personal protective equipment (PPE) and regular Covid 19 testing of staff and residents was taking place. There were supplies of PPE readily available to staff and visitors. Staff had received appropriate infection control and prevention training.
- The home was clean. There was an ongoing programme of replacement of flooring and furnishings to help staff maintain this. Easy clean flooring and furnishings were being introduced.
- There were procedures, policies and risk assessments to manage and minimise the risks Covid 19 presented to people who used the service, staff and visitors. Managers and staff worked closely with a range of external health and social care professionals.

We were assured that this service met good infection prevention and control guidelines.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Balmoral Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

This inspection took place on 3 November 2020 and was announced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.