

Extel Limited

# Haddon House

## Inspection report

145 West Heath Road  
West Heath  
Birmingham  
West Midlands  
B31 3HD

Tel: 01214751681  
Website: [www.cttm.co.uk](http://www.cttm.co.uk)

Date of inspection visit:  
01 April 2021

Date of publication:  
22 April 2021

## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Haddon House is a small residential care home registered to provide personal care and support for up to six people under the age of 65 who have mental health issues, learning disabilities or autism. At the time of the inspection there were five people living in the home.

We found the following examples of good practice.

- Visitors were screened for symptoms of Covid-19 and were required to complete a lateral flow test on their arrival to ensure their visit could take place safely in line with current guidance.
- People had been supported to maintain contact with people who were important to them. The provider had purchased devices to enable people to have virtual contact with family members.
- A visiting pod was available for relatives to visit their family member in a safe and comfortable environment.
- Robust processes were in place for visits by healthcare professionals, including the wearing of full Personal Protective Equipment (PPE).
- Ample stocks of PPE were available. Staff were wearing PPE in line with guidance.
- Staff and people were tested regularly in line with government guidance. People or staff who tested positive were required to self-isolate in line with current government guidance.
- Staff worked in specific areas of the home which reduced the risk of cross infection.
- Cleaning schedules had been increased to monitor cleanliness of the environment.
- Staff received Infection Prevention Control (IPC) training which included donning and doffing of PPE and PPE usage.
- The provider's IPC policy was up to date and had been reviewed when new government guidance had been issued.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Haddon House

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 01 April 2021 and was announced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.