

Amicura Limited

Jasmine Court

Inspection report

Botany Brow
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24 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Jasmine court is a residential care home providing accommodation for persons who require personal care for up to 66 people. For those living with a dementia, older people, physical disability or younger adults. There was 38 people living in the service at the time of the inspection. The service was purpose built over three floors. All bedrooms had ensuite wet rooms.

We found the following examples of good practice.

We observed all staff were wearing personal protective equipment (PPE) appropriately, a relative we spoke with confirmed staff were wearing PPE when they visited. PPE stations were in place throughout the service and there was a plentiful stock to access. All areas of the service was clean and tidy and cleaning checks were recorded. A range of audits and monitoring was being undertaken, with notes for actions required and dates to be completed.

Visits were taking place safely. Relevant checks were undertaken for all people who visited, including lateral flow test results, temperature checks and confirmation of vaccine status for professionals. The manager confirmed the procedure they took to ensure people were admitted to the service safely.

Staff told us they had undertaken training in donning and doffing and we saw evidence of this as well as competency checks completed by the manager. The training matrix confirmed the staff training for infection prevention and control (IPC) and COVID-19.

A range of information and guidance was on display for staff to follow. Up to date policies, procedures and guidance was available. These were updated as required and staff confirmed they were provided with updates. Risk assessments were completed, including those for people from at high risk groups.

Staff and a relative told us there was sufficient staff in place. A staff member said, "They use the same staff, there is a bit of agency but not too much, this has reduced greatly, they use the same agency staff." A relative told us there was plenty of staff and they saw the same faces when they visited. There was an ongoing recruitment programme and new staff had commenced employment. Where agency staff were being used to cover gaps in duty rotas the manager and staff confirmed these were the same staff that would ensure consistency.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Jasmine Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 24 February 2022 and was announced. We gave the service two days' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- Visits to the service were being undertaken safely and in line with current guidance. staff demonstrated the process they took when people visited the service. A relative confirmed staff undertook appropriate checks when they visited.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.