

The Euxton Medical Centre

Quality Report

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follow up review)
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this service		Good	
Are services safe?		Good	
Are services effective?		Good	
Are services caring?		Good	
Are services responsive to people's needs?		Good	
Are services well-led?		Good	

Summary of findings

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Overall summary

Letter from the Chief Inspector of General Practice

This is a focused desktop based review of evidence supplied by The Euxton Medical Centre to demonstrate how they have improved the service in the domain or key question of Safe.

Overall, the practice is rated as good. Following this focused desktop review of the practice, we found the practice to be good for providing Safe services.

The Euxton Medical Centre was inspected on the 5 August 2015. The inspection was a comprehensive inspection under the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. At that inspection, the GP practice was rated 'good' overall.

However, for the domain or key question Safe, recruitment procedures were identified as 'requires improvement' as the practice was not meeting the Regulation 19 Health & Social Care Act 2008 (Regulated Activities) Regulations 2014 Fit and proper persons employed.

At the comprehensive inspection in August 2015, we found the practice did not have records to confirm all newly recruited staff including some clinical staff had been appropriately vetted to ensure they were suitable and safe to work with potentially vulnerable adults and children. The practice's recruitment policy was also out of date.

The practice submitted an action plan with timescales detailing how they would ensure they met the Health & Social Care Act 2008 (Regulated Activities) Regulations 2014. They supplied us with evidence to confirm that all staff employed at the practice had been appropriately vetted, that disclosure and barring checks (DBS) were available for all staff, including locum GPs and the practice's recruitment policy had been updated.

Professor Steve Field (CBE FRCP FFPH FRCGP)
Chief Inspector of General Practice

Summary of findings

The five questions we ask and what we found

We always ask the following five questions of services.

Are services safe?

The practice is rated as good for providing safe services.

The practice had implemented systems to ensure that all staff recruited and employed by the practice had been subject to thorough pre-employment procedures as required by Regulation 19 (1), (2), (3) Schedule 3, Fit and proper persons employed (HSCA 2008 Regulated Activities 2014).

Good



Are services effective?

The practice is rated as good for providing effective services.

This rating was given following the comprehensive inspection in 5 August 2015. A copy of the full report following this inspection is available on our website <http://www.cqc.org.uk/search/services/doctors-gps>

Good



Are services caring?

The practice is rated as good for providing caring services.

This rating was given following the comprehensive inspection in 5 August 2015. A copy of the full report following this inspection is available on our website <http://www.cqc.org.uk/search/services/doctors-gps>

Good



Are services responsive to people's needs?

The practice is rated as good for providing responsive services.

This rating was given following the comprehensive inspection in 5 August 2015. A copy of the full report following this inspection is available on our website <http://www.cqc.org.uk/search/services/doctors-gps>

Good



Are services well-led?

The practice is rated as good for providing well led services.

This rating was given following the comprehensive inspection in 5 August 2015. A copy of the full report following this inspection is available on our website <http://www.cqc.org.uk/search/services/doctors-gps>

Good



Summary of findings

The six population groups and what we found

We always inspect the quality of care for these six population groups.

Older people

The practice is rated as good for the care of older people.

This rating was given following the comprehensive inspection in 5 August 2015. A copy of the full report following this inspection is available on our website <http://www.cqc.org.uk/search/services/doctors-gps>

Good



People with long term conditions

The practice is rated as good for the population group of people with long term conditions.

This rating was given following the comprehensive inspection in 5 August 2015. A copy of the full report following this inspection is available on our website <http://www.cqc.org.uk/search/services/doctors-gps>

Good



Families, children and young people

The practice is rated as requires improvement for the population group of families, children and young people.

This rating was given following the comprehensive inspection in 5 August 2015. A copy of the full report following this inspection is available on our website <http://www.cqc.org.uk/search/services/doctors-gps>

Good



Working age people (including those recently retired and students)

The practice is rated as outstanding for the population group of the working-age people (including those recently retired and students).

This rating was given following the comprehensive inspection in 5 August 2015. A copy of the full report following this inspection is available on our website <http://www.cqc.org.uk/search/services/doctors-gps>

Good



People whose circumstances may make them vulnerable

The practice is rated as good for the population group of people whose circumstances may make them vulnerable.

This rating was given following the comprehensive inspection in 5 August 2015. A copy of the full report following this inspection is available on our website <http://www.cqc.org.uk/search/services/doctors-gps>

Good



Summary of findings

People experiencing poor mental health (including people with dementia)

The practice is rated as good for the population group of people experiencing poor mental health (including people with dementia).

This rating was given following the comprehensive inspection in 5 August 2015. A copy of the full report following this inspection is available on our website <http://www.cqc.org.uk/search/services/doctors-gps>

Good



Summary of findings

What people who use the service say

As part of this focused desk top review we did not speak to any people who use the service.

This rating was given following the comprehensive inspection in 5 August 2015. A copy of the full report following this inspection is available on our website <http://www.cqc.org.uk/search/services/doctors-gps>

The Euxton Medical Centre

Detailed findings

Our inspection team

Our inspection team was led by:

A CQC inspector reviewed and analysed the documentation submitted to us by the practice.

Background to The Euxton Medical Centre

The Euxton Medical Centre is part of the NHS Chorley and South Ribble Clinical Commissioning Group (CCG). Services are provided under a general medical service (GMS) contract with NHS England. According to data supplied by the practice, there are 4200 registered patients.

Information published by Public Health England, rates the level of deprivation within the practice population group as ten on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest. Male and female life expectancy in the practice geographical area reflects the England average for males at 79 years and is 82 years for females which is below the England average of 83.

The practice offers extended opening hours from 8am to 6.30pm Monday, Tuesday, Thursday and Friday and offers extended opening on Wednesdays from 8am until 8.30pm. Patients requiring a GP outside of normal working hours are advised to contact the out of hour's service provided by Chorley Medics.

The practice has two GP partners one male and one female. The practice also uses the services of two regular

locum GPs (one male and female). The practice employs a practice manager, a practice nurse, a medical secretary, administrators and receptionists. The practice is a teaching practice for undergraduate student doctors.

The practice provides online patient access that allows patients to book appointments order prescriptions, and manage their clinical records.

The practice is housed in a purpose built modern building that is accessible to people with disabilities. The building provides other community services such as podiatry.

Why we carried out this inspection

We inspected this service as part of our new comprehensive inspection programme on 5 August 2015. This inspection was a planned focused desk top review to check whether the provider had taken the required action and was meeting the legal requirements of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014).

How we carried out this inspection

At the last inspection, we found that staffing and recruitment practices required improvement. Following the inspection, the practice supplied an action plan with timescales detailing how they would ensure they met regulation 19 of the Health & Social Care Act 2008 (Regulated Activities) Regulations 2014.

In line with their agreed timescale, the practice supplied evidence to demonstrate how they had improved their practices in relation staffing and recruitment.

Detailed findings

We reviewed this information and made an assessment of this against the regulations.

Are services safe?

Our findings

Please note this is a focused desk top review of Recruitment practices within this key question of Safe. Please refer to the comprehensive inspection report for this service that is available on our website at the following web site <http://www.cqc.org.uk/search/services/doctors-gps>

Fit and proper persons employed

At the comprehensive inspection in August 2015, we found the practice did not have records to confirm all newly recruited staff including some clinical staff had been appropriately vetted to ensure they were suitable and safe to work with potentially vulnerable adults and children. The practice's recruitment policy was also out of date. The

practice submitted an action plan with timescales detailing how they would ensure they met the above requirements of the Health & Social Care Act 2008 (Regulated Activities) Regulations 2014.

They supplied us with evidence to confirm that all staff employed at the practice had been appropriately vetted, that disclosure and barring checks (DBS) were available for all staff, including locum GPs and reception staff. The practice's recruitment policy had been updated.

The practice manager had also attended a training course for 'Safe Recruitment & Selection' in October 2015.

The information supplied demonstrated that the practice was meeting the requirements of Regulation 19 of The Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 Fit and proper persons employed.

Are services effective?

(for example, treatment is effective)

Our findings

Please note this is a focused desk top review of Recruitment practices within the key question of Safe. We did not review this key question.

Please refer to the comprehensive inspection report for this service that is available on our website at the following web site <http://www.cqc.org.uk/search/services/doctors-gps>

Are services caring?

Our findings

Please note this is a focused desk top review of Recruitment practices within the key question of Safe. We did not review this key question.

Please refer to the comprehensive inspection report for this service that is available on our website at the following web site <http://www.cqc.org.uk/search/services/doctors-gps>

Are services responsive to people's needs?

(for example, to feedback?)

Our findings

Please note this is a focused desk top review of Recruitment practices within the key question of Safe. We did not review this key question.

Please refer to the comprehensive inspection report for this service that is available on our website at the following web site <http://www.cqc.org.uk/search/services/doctors-gps>

Are services well-led?

Good 

(for example, are they well-managed and do senior leaders listen, learn and take appropriate action)

Our findings

Please note this is a focused desk top review of Recruitment practices within the key question of Safe. We did not review this key question.

Please refer to the comprehensive inspection report for this service that is available on our website at the following web site <http://www.cqc.org.uk/search/services/doctors-gps>