

#### **ZMA Manchester Limited**

# Ashley House Residential Home

#### **Inspection report**

155 Barlow Moor Road Manchester Lancashire M20 2YA

Tel: 01614453776

Date of inspection visit: 15 December 2020

Date of publication: 06 January 2021

#### Ratings

Overall rating for this service	Good •
Is the service safe?	Inspected but not rated

# Summary of findings

#### Overall summary

Ashley House is a residential care home providing personal care to 16 people aged 65 and over at the time of the inspection. The service can support up to 18 people. The home has 12 single rooms and 3 shared rooms. People share bathrooms and there is a communal lounge and dining area.

We found the following examples of good practice.

- The connecting doors in the lounge had been closed to create two separate lounges. One side was used by people who had tested positive for COVID-19 and the other for those who were negative.
- A visiting area had been created by the rear entrance. Family members would not have to go through the rest of the home. A table with a Perspex screen had been set up to reduce the risk when people met their families. This would be used again when local lockdown rules allow.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?	Inspected but not rated
Inspected but not rated.	
Further information is in the detailed findings below.	



# Ashley House Residential Home

**Detailed findings** 

# Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 15 December 2020 and was announced.

#### **Inspected but not rated**

## Is the service safe?

#### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.