

Langdale House Limited

Everdale Grange

Inspection report

78-80 Lutterworth Road
Aylestone
Leicester
LE2 8PG

Tel: 01162990225
Website: www.langdalecarehomes.co.uk

Date of inspection visit:
26 January 2022
27 January 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Everdale Grange is a residential care home providing personal care for up to 68 people, some of whom were living with dementia.

We found the following examples of good practice.

Safe arrangements were in place for visitors to the service including professionals and others. This included rapid LFD testing, hand washing, PPE stations, and dedicated areas for visiting.

Visiting professionals were asked to provide evidence of their vaccination status against COVID-19 prior to entering the home. All staff were required to be vaccinated, and a record of this was kept by management.

A programme of testing for COVID-19 was in place for all staff and people.

Isolation, cohorting and zoning plans were used to manage the spread of infection. This meant people self-isolated in their rooms when necessary.

Stocks of PPE (personal protective equipment) were readily accessible to staff and visitors, and regular checks were made to ensure they were being used.

Policies, procedures, risk assessments and guidance relating to COVID-19 were up to date, which supported staff to keep them and others safe.

Management conducted regular checks and audits to ensure the service was kept clean and tidy.

Staff were trained in infection prevention and control procedures, including the procedure for safely putting on and taking off PPE (donning and doffing).

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Everdale Grange

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 26 January 2022 and was unannounced. We made calls to relatives of people using the service on 27 January 2022.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The providers approach to visiting aligned with government guidance, however, communication with residents and relatives around visiting procedures was not always clear. Staff, including senior staff, were not always clear on what the visiting guidelines were, and had communicated different things to people. After our inspection, the provider clarified to us what the visiting procedures were, and told us that improvements would be made to communication in this area, so that everybody was clearly informed.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.