

# Tamaris Healthcare (England) Limited

# Harrogate Lodge Care Home

## Inspection report

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Date of inspection visit:  
03 March 2021

Date of publication:  
24 March 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Harrogate Lodge Care Home is a care home with nursing and is registered to provide accommodation for up to 50 persons who require nursing or personal care. It is situated in the Chapel Allerton area of Leeds, close to local amenities. At the time of inspection there was 25 residents.

We found the following examples of good practice.

The provider had appropriate arrangements to test people and staff for COVID- 19 and was following government guidance on testing. This ensured people and staff were tested for COVID- 19 in a consistent way in line with national guidance.

The home was clean and well ventilated. There was a large enclosed garden which people could access.

The home had appropriate cleaning schedules in place. Hand sanitisers and PPE stations were situated throughout the building.

Appropriate risk assessments were carried out to assess the impact of COVID- 19 on people and staff.

Staff ensured people using the service could maintain links with family members and friends.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Harrogate Lodge Care Home

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 3 March 2021 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were somewhat assured that the provider was using PPE effectively and safely. During the inspection we observed a couple of staff touch their masks. We discussed what action they would take after doing this. We spoke to the provider on inspection to arrange to discuss the importance of this in staff meetings
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.