

Borough Care Ltd

# Marbury House

## Inspection report

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01 December 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

### About the service

Marbury House is a residential care home providing personal care for up to 41 people who require intermediate care following a hospital stay. There were 5 people accommodated at the home at the time of the inspection.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

We found the following examples of good practice.

- Visitors risk assessments and temperatures were undertaken prior to entry.
- National guidance around coronavirus had been implemented. Personal protective equipment (PPE) was used effectively to safeguard staff and people using the service. We observed clear signage reminding people about the need to wash their hands and information on donning and doffing PPE effectively. Staff received specific training on infection control and how to keep people safe from the risk of infection.
- Although local restrictions were in place at the time of the inspection, alternative measures such as video calls and phone calls were utilised to update and maintain contact with family and friends.
- The provider complied with shielding and social distancing rules. Appropriate risk assessments were in place for people at high risk who needed to shield.
- We observed the home looked clean and hygienic. We viewed cleaning schedules and infection control audits.
- Infection control policies and procedures were in place.

Further information is in the detailed findings below

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Marbury House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 1 December 2020 and was announced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.