

# Tynemouth Medical Practice

## Inspection report

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

# Overall summary

We carried out this focussed inspection on 6 February 2020. We reviewed the practice's action plan in response to a Warning Notice served on the practice following our previous inspection on 8 August 2019. The Warning Notice referred to issues we found in the key question of Responsive and a breach of Regulation 12, (1), Safe care and treatment, of The Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

We have not reviewed the ratings for the key questions or for the practice overall as this was a focussed follow-up inspection to look at whether the Warning Notice had been met. We will consider the practice's ratings in all key questions and overall when we carry out a full comprehensive inspection at the end of the period of special measures.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected

- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We found:

- The practice had made improvements sufficient for us to consider the warning notice had been met. However, further improvement needs to be made including: in regard to patient access to the practice, and the use of audit and other quality improvement activities to drive the clinical performance of the practice.

**Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

**Dr Rosie Benneyworth** BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

## Our inspection team

Our inspection team was led by a CQC lead inspector. The team included a GP specialist advisor and a second CQC inspector.

## Background to Tynemouth Medical Practice

Tynemouth Medical Practice is located at 24 Tynemouth Rd, Tottenham, London N15 4RH and is part of the NHS Haringey Clinical Commissioning Group. The practice holds a Personal Medical Services contract (Personal Medical Services agreements are locally agreed contracts between NHS England and a GP practice) and provides a range of enhanced services including: child health and immunisation; minor illness clinic; smoking cessation clinics; and clinics for patients with long term conditions.

The practice website can be found at:  
[www.tynemouthmedicalcentre.nhs.uk](http://www.tynemouthmedicalcentre.nhs.uk).

It is registered with the Care Quality Commission to carry on the regulated activities of Treatment of disease, disorder or injury; Diagnostic and screening procedures; Surgical procedures; Family planning; Maternity and midwifery services.

At the time of our inspection the practice had a patient list of approximately 9,930, a decrease from a population of approximately 10,100 at the time of our last inspection in August 2019.

The staff team at the practice includes two GP partners (one male and one female), four part-time salaried GPs

and three regular locum GPs. Between them the GPs provide 50 clinical sessions per week (a whole time equivalent of 6.25 GPs). The clinical team is completed by a part-time advanced nurse practitioner, two part-time practice nurses, a part-time Healthcare Assistant and a part-time pharmacist.

The non-clinical staff consist of a part-time practice manager, a part-time deputy practice manager, a reception manager who worked in excess of full-time hours and 15 administrative and reception staff (who work a mixture of full-time and part time-hours).

Information published by Public Health England, rates the level of deprivation within the practice population group as level one, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest. Accordingly, the practice population has higher than average levels of income deprivation, for example, male life expectancy is 76.9 years, compared to a local average of 79.9 years and an England average of 79.3 years. While female life expectancy is 82 years (local average 84.9 years and an England average of 83.2 years).