

The Poplars (Thornaby) Limited

# The Poplars Care Home

## Inspection report

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

The Poplars Care Home is a care home which provides nursing and residential care for up to 43 people. Care is primarily provided for older people, some of whom are living with dementia. At the time of this inspection there were 37 people using the service.

We found the following examples of good practice.

Systems were in place to allow safe visiting, including screening visitors to reduce any potential infection risk, before they entered the building.

Social distancing was encouraged, and changes had been made to communal areas to promote this. Wherever possible people were isolating in their room during the outbreak to minimise risk.

Staff wore personal protective equipment (PPE). Training in infection prevention and control measures and the appropriate use of PPE had taken place. The manager completed regular observation of staff practice to ensure good hand hygiene and correct use of PPE.

Systems were in place to admit people safely into the home.

A regular programme of Covid-19 testing was in place for people and the staff team. The provider had sourced rapid test kits and these were to be used immediately someone in the home presented with symptoms or if agency staff were needed in an emergency and their Covid status was not known.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# The Poplars Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 1 December 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.