

Athena Healthcare (Park Road) Limited

Parklands Lodge

Inspection report

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Merseyside
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Date of inspection visit:
20 January 2021

Date of publication:
09 February 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Parklands Lodge is a purpose built service and provides residential and nursing care to older people, including those living with dementia. The service was supporting 33 people at the time of the inspection.

We found the following examples of good practice.

- People were admitted to the service safely. People were tested for COVID-19 prior to their arrival and were cared for in their own room for an initial period of ten days.
- A safe visiting procedure was in place and followed. Any visitors to the service had their temperature taken and completed a health screening questionnaire. Physical visits to the home were facilitated for people's relatives in times of exceptional circumstances, such as end of life care.
- The service was registered for regular testing to ensure people and staff were tested frequently. The service also carried out additional testing if people or staff presented with symptoms.
- Policies, procedures and equipment were in place to maintain infection control and support the needs of the people using the service. The service worked in partnership with external professionals such as Infection Control Teams to help implement best practices.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below.

Parklands Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 20 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.