

Innovation Care Limited

# Prospect House

## Inspection report

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22 March 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Prospect House is a care home. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

Prospect House supports people with a learning disability, dementia and/or mental health needs. It accommodates up to nine people in a large detached house on a residential street. There were nine people living at Prospect House at the time of the inspection.

We found the following examples of good practice.

People had been supported to understand the measures in place to protect them from COVID-19. Visits to the service had been adapted in line with recognised safe visiting guidance and lockdown restrictions. People could speak with their friends and relatives regularly, by telephone and via video calls.

People using the service were in a household bubble but maintained social distance from others during our visit. People were supported to access local areas for walks and drives out, as lockdown permitted. People were involved in craft and domestic activities within the service.

Policies were in place to ensure people could be admitted to the service safely, including when they returned from hospital. While there had not been any admissions during the pandemic, staff were clear people would be tested for COVID-19 before admission and supported to self-isolate on arrival. This reduced the risk of introducing infection to others at Prospect House.

People and staff had been supported to receive their vaccinations and COVID-19 testing. Staff ensured people accessed health care when needed and supported them with regular testing. Staff worked remotely with health care professionals to ensure people's health care needs were reviewed.

The provider updated the staff team on changes to national guidance. Action cards and an outbreak plan were in place for staff to refer to in the event of an outbreak. Managers accessed the Skills for Care managers' forum to share solutions and lessons learned by similar services, to ensure people were protected from COVID-19.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Prospect House

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control (IPC). This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 22 March 2021 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.