

Cozee Care Homes Limited

Barnston Court Care Home

Inspection report

21 Barnston Lane
Moreton
Wirral
Merseyside
CH46 7TN

Tel: 01516775573
Website: www.barnstoncourt.co.uk

Date of inspection visit:
21 January 2022

Date of publication:
14 March 2022

Ratings

| | |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
| Is the service safe? | Inspected but not rated |

Summary of findings

Overall summary

Barnston Court Care Home is a residential care home providing accommodation, nursing and personal care for up to 30 people in one purpose-built building. At the time of our inspection 25 people were living at the home.

We found the following examples of good practice.

There was an outbreak of COVID-19 at the home. Some people living at the home and staff had tested positive for COVID-19. This outbreak was being safely managed, and people were receiving appropriate care and support in line with government guidance.

Staff at Barnston Court told us that they felt supported during the COVID-19 outbreak and during the period of the pandemic. Although people were being cared for in their rooms there was an upbeat atmosphere at the home. We observed kind and caring interactions between people at the home and staff. The area manager told us, "The staff have been superb, there is a good morale amongst the team."

The home had made good use of the testing program to help identify and manage any outbreaks of COVID-19. The registered manager and other senior staff had maintained good records and systems that enabled them to be effective in helping to prevent the spread of any infections.

Staff had received appropriate training and support; they made effective use of PPE and other infection prevention and control practises. The home was clean, and the registered manager undertook audits to ensure the environment was safe and their response to the COVID-19 pandemic was effective.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Barnston Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 21 January 2022 and was announced. We gave the service an hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- During the outbreak of COVID-19 visiting was limited to visits from essential care givers. This was in line with government guidance. The service had made use of technology; for example, using video calls to help people keep in contact with family members.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.