

# Voyage 1 Limited

# Saxon Lodge

## Inspection report

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20 January 2022

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## Ratings

|                                 |                         |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
| Is the service safe?            | Inspected but not rated |

# Summary of findings

## Overall summary

Saxon Lodge was registered in 2010 to deliver the regulated activity of Accommodation for persons who require nursing or personal care for up to 9 younger people and people with learning disabilities or autistic spectrum disorder.

We found the following examples of good practice.

- The service was clean, tidy and odour free.
- Staff were observed wearing personal protective equipment (PPE) appropriately. Staff were knowledgeable about when to change their PPE and disposed of it in clinical waste bins.
- The service was booking visitors in at a time that suited people and was spaced out to avoid potential infection transmission with other visitors. Visits were currently limited to reduce the risk of infection transmission; this was in line with national guidance and visitors had been informed.
- The staff team had worked together to cover increased staff sickness during an outbreak to minimise the use of agency staff and potential to increase transmission of infection.
- Staff conducted larger meetings, remotely, using technology, when appropriate to reduce the amount of people entering the service.
- Information on infection control procedures and the use of PPE was available to people in accessible formats.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Saxon Lodge

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 20 January 2022 and was announced. We gave the service 1 days' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach.