

Beechcroft Residential Home

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Inspection report

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02 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Beechcroft Residential Home provides accommodation and personal care for up to 50 older people, including people living with dementia. At the time of our inspection there were 27 people using the service.

We found the following examples of good practice.

A visiting pod could be accessed by loved ones without entering the home. There was a booking system available and cleaning took place between uses. This meant people could enjoy visits in a safe and comfortable environment.

Staff wore Personal Protective Equipment (PPE) in line with guidance. PPE stations and clinical waste bins were available throughout the home.

Clear signage was displayed throughout the home to prompt with handwashing and correct PPE use.

Carpeted flooring in corridors was being replaced with hard floors. This allowed more frequent cleaning and supported to control the spread of infection.

Staff we spoke to were knowledgeable about infection control practices and felt they would be supported by the manager if they raised any concerns.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Beechcroft Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 02 March 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was meeting shielding and social distancing rules. People's personal care plans and risk assessments had not been updated to consider COVID-19 and self-isolation. The manager was planning to address this.

Also, seating in the communal lounge was positioned close together. Whilst people were encouraged to sit separately, greater distancing between seating may have supported social distancing further.

- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Cleaning schedules had not been amended to monitor the enhanced cleaning that was in place, such as high touch areas. The manager addressed this immediately and implemented a new cleaning record.

We have also signposted the provider to resources to develop their approach.