

Colleycare Limited

# St Brendan's Care Home

## Inspection report

44 Sandhurst Road  
Crowthorne  
Berkshire  
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Date of inspection visit:  
09 December 2020

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10 February 2021

## Ratings

|                                 |                                |
|---------------------------------|--------------------------------|
| Overall rating for this service | Inspected but not rated        |
| Is the service safe?            | <b>Inspected but not rated</b> |

# Summary of findings

## Overall summary

St Brendan's Care Home is a residential home. The service provides accommodation with personal care for up to 62 older people some of whom were living with dementia. The home is purpose built across four floors.

We found the following examples of good practice.

The provider had acted to make sure people could have visitors safely. Accurate temperature and symptom checks were made prior to entry. Family visits had been facilitated through a separate room with its own access from outside using screens. When unable to have visits, the provider supported people with video or telephone calls to keep in touch with family.

Personal protective equipment (PPE) guidance and practice followed government guidance. The manager had put detailed processes in place around infection prevention and control (IPC) and PPE for staff to follow.

Frequent training on IPC and PPE was provided by the provider, via a roadshow with the infection control lead, and from the clinical commissioning group (CCG).

The provider used regular testing in line with government guidance which was well recorded. Agency staff were also tested by the provider.

Staff changed their clothes before and after each shift to help prevent infections being transferred to people.

The manager had put in place a colour coding system to make it easier to tell the COVID-19 status of each person. This enabled better isolation of people and allocation of staff.

Night staff undertook deep cleaning using approved cleaning and disinfection products.

The provider had a thorough policy for admissions including COVID-19 testing and a zoned area for 14 days to isolate people on admission from other residents in the home.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# St Brendan's Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 9 December 2020 and was unannounced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using personal protective equipment (PPE) effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.