

K And N Care Homes Ltd

# Hollin Bank House

## Inspection report

Hollin Bank  
Blackburn Road, Oswaldtwistle  
Accrington  
Lancashire  
BB5 4PE

Tel: 01254236841

Date of inspection visit:  
20 October 2020

Date of publication:  
16 November 2020

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Hollin Bank is a residential care home providing personal care and accommodation for up to 14 older people. At the time of inspection there were 11 people living in the home. The home is located in Oswaldtwistle with accommodation provided in single and shared rooms. We inspected one area which was proposed as a designated care setting.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

We found the home was not suitable to provide beds under the designated care setting scheme. This was because the physical layout of the building would not meet the requirement to provide separate facilities for residents and staff.

We found the following examples of good practice

- Visitors to the home were advised of the procedure to follow to ensure they follow infection control procedures. Visitors were offered PPE and hand gel at the entrance.
- Staff have received training and follow national guidance in relation to infection control and use of PPE.
- There is an admissions policy which requires people to have a negative Covid19 test and to isolate for some time after admission in line with national guidance.
- Staff were communicating well with people living in the home, despite the use of PPE and appeared to have provided reassurance, people appeared relaxed.
- People's rights had been considered and families had been consulted about any decisions people needed support to make which included Covid 9 testing.
- The home was clean, the domestic team followed schedules and the management checked these were completed properly.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

### **Inspected but not rated**

Inspected but not rated

# Hollin Bank House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 20 October 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people to the service safely.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were not assured that the provider was promoting safety through the layout and hygiene practices of the premises. It would not be possible to provide a separate area which met the criteria of the designated care setting scheme.
- We were assured that the provider was making sure infection outbreaks could be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.