

Swallowcourt Limited

Ponsandane

Inspection report

Chyandour Terrace
Penzance
Cornwall
TR18 3LT

Tel: 01736330063
Website: www.swallowcourt.com

Date of inspection visit:
13 October 2020

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23 October 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

We found the following examples of good practice.

- The service continued to enable people to have visitors, and to facilitate this in a way which ensured this was done in a safe way. Staff had also helped people to stay in touch with family and friends through phone calls, and through the internet.
- The service was providing a range of social activities for people to help to keep them entertained and occupied. For example the service had arranged some minibus trips so people could go out.
- Staff had received suitable training and guidance regarding infection control, and how to respond to the Covid 19 pandemic.
- The service was very clean, and had effective cleaning routines to ensure risks were minimised and people were kept safe.
- Where people came to live at the service, there was a robust admissions policy to ensure people moved in and settled safely.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

People were protected by systems in place to prevent and control infection.

Inspected but not rated

Ponsandane

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 13/10/2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We found no concerns in respect to the provider's response to the Covid -19 pandemic, or in general regarding standards of quality and safety.