

Yew Tree Care Limited

# Yewtree Care Limited t/a Yewtree Nursing Home

## Inspection report

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08 January 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Yewtree Nursing Home is a residential care home providing personal and nursing care for up to 40 people with various support needs, including brain injury, learning disability, physical and/or sensory impairment. The home is made up of two buildings connected to form one adapted building. At the time of inspection there were 29 people living at the home.

We found the following examples of good practice.

New people were not being admitted to the home during the coronavirus outbreak. The provider had a business contingency plan in place and was in regular contact with the GP surgery and community nurses.

People were being supported to isolate safely in their rooms. Social distancing was promoted in communal areas with posters on the walls and spacing markers on the floors.

Staff wore appropriate personal protective equipment (PPE) for all contact with people. Staff were trained to wear and dispose of PPE safely and there were plentiful supplies around the home.

There were activity coordinators providing one to one social support to people while they isolated. People were supported to have telephone and video calls with family and friends.

There was a visitor policy in place with a booking system to manage visits safely. A dedicated room was available for visits, this had a clear screen to act as a barrier for infection control when people met. There was an enhanced cleaning schedule through the day and in between visits.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 8 January 2021 and was announced.

## Is the service safe?

### Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.