

Voyage 1 Limited

# Redmond House

## Inspection report

3 George Hattersley Court  
Occupation Road  
Corby  
Northamptonshire  
NN17 1EA

Tel: 01536264522

Date of inspection visit:  
10 February 2022

Date of publication:  
10 March 2022

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Redmond House is a care home. The care home accommodates up to 12 people in one purpose built building. On the day of our visit, 12 people were using the service.

We found the following examples of good practice.

People, staff and visitors were protected against the spread of COVID-19. The provider carried out regular testing and screening procedures to ensure visitors could safely visit. The registered manager maintained contact with relatives and kept them updated on any changes.

The environment appeared clean and had no odours. High touch areas and room cleaning schedules were in place and completed daily. The disposal of personal protective equipment (PPE) followed government guidance and best practice.

Staff wore appropriate PPE and PPE stations including hand sanitiser were placed throughout the home. All staff received infection prevention and control (IPC) and donning and doffing training.

Risk assessments were in place for people and staff regarding individual risk factors of COVID-19. Staff and people were regularly tested and had received COVID-19 vaccinations.

The registered manager and senior staff completed regular audits to ensure oversight of infection prevention and control practices. The provider ensured the service was kept up to date with the latest government guidance.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Redmond House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service

This inspection took place on 10 February 2022 and was unannounced.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.
- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

The service ensured people could receive their visitors in a safe way in line with government requirements.