

Holsworthy Health Care Limited

Deer Park Care Home

Inspection report

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22 December 2020

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Deer Park Care Home is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

Following the previous inspection on 4 December 2020, when a warning notice was served, we carried out a follow up inspection on 11 December 2020. The compliance date for the warning notice was 8 December 2020. The follow up inspection found there were still concerns surrounding inspection control procedures in the home. This inspection was carried out on 22 December 2020 to seek assurances that the service had addressed the concerns relating to infection control procedures in the home. We were assured that the service now met good infection prevention and control guidelines.

We found the following examples of good practice.

We reviewed the Deer Park Care Home Coronavirus (Covid 19) management for Care Homes Policy dated 1 October 2020, and saw from training records, the commitment to ensure all staff would be trained in the safe use of Personal Protective Equipment (PPE) had been met. Staff had received up to date training and further support had been provided by outside health professionals to ensure the safe use of PPE and effective infection control procedures.

At our inspection on 11 December 2020, a staff bike shed funded by an infection control grant was full of discarded equipment making it unusable for its original purpose. Following that inspection, the provider told us the equipment had been removed and the bike shed was available for staff. This inspection found that the bike shed had been cleared and returned to its original use.

On 11 December 2020, we completed a tour of the building. Laundry procedures needed to be improved further to ensure effective infection prevention and control practice as processes were still unclear. The layout of the laundry did not allow for there to be separate areas for soiled and clean washing entering and leaving the area. Information on washing temperatures for soiled and unsoiled clothing was not clear.

Following that inspection, the service had implemented a new laundry procedure. The layout of the laundry area had been made clearer to ensure the separation of soiled and clean washing entering and leaving the area. Where necessary, clothing and bedding was being double bagged and clearly labelled with a date that permitted them to be laundered in order to reduce the risk of cross infection. There were clear instructions stating the minimum temperature of washes was 60 degrees. Recording of washing machine temperature checks had been implemented to ensure safe laundry procedures. This inspection found these measures were in place, being followed and documentation confirmed these checks were in place.

Since our inspection on 11 December 2020, the service had allocated an infection control lead to oversee the cleanliness of the service. Infection prevention and control audits were carried out to ensure the

premises was meeting infection control measures. A cleaning schedule for all areas of the home was in place and implemented to ensure the whole home was effectively cleaned on a regular basis. This included mop heads and buckets which were colour coded and charts were in place to show they had been washed.

PPE was readily available around the building, including outside people's individual rooms. We saw there was a good supply of PPE for staff to use. Staff were observed to be wearing PPE appropriately, which was disposed of in clinical waste bins. The provider had purchased an additional clinical waste bin to cope with the increased use of PPE in the home.

People's temperatures were taken twice daily to help monitor for signs of Covid 19. There was a separate area for staff to change in and out of their uniforms, which was good practice.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Deer Park Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The inspection

This was a focused inspection to check whether the provider had met the requirements of the Warning Notice in relation to Regulation 12 Safe care and treatment of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. Specifically infection prevention and control.

Inspection team

An inspector completed the inspection.

Notice of inspection

This inspection was unannounced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.