

Lancashire County Council

Grove House Home for Older People

Inspection report

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Chorley
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Date of inspection visit:
05 March 2021

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Grove House Home for Older People (Grove House) is registered to provide accommodation and personal care for up to 47 older people. The home is located close to higher Adlington and is set in its own grounds. Accommodation is provided in 46 single bedrooms, five of which have en-suite facilities.

We found the following examples of good practice.

There was a good supply of personal protective equipment (PPE) available at the entry for staff and visitors and a designated waste bin for disposal at the exit. Visitors and staff had their temperature taken on entry and visitors completed a checklist for additional risk screening and to facilitate track and trace.

The visitors room had a separate entrance and cleaning protocol to be completed after each visitor. In addition the home facilitated window visits, video calls and phone calls for families. An iPad supplied by the NHS and LCC had been used to support contact with families and other professionals.

The service understood the new government guidance related to care home visiting and were preparing to facilitate visits as safely as possible. The registered manager worked closely with the local authority infection prevention control (IPC) team and followed their guidance.

Staff worked in the same areas within the home as far as possible to minimise the number of contacts people had.

Communal spaces, including lounges, offices and the staff room had been reorganised to maintain social distancing. Where people were unable to understand social distancing staff ensured the potential impact on others was minimised.

Additional staff had been recruited to minimise the need to rely on agency staff.

There was clear information displayed throughout the home to support and reinforce staff knowledge. This included a designated PPE information board. Staff training had been refreshed regularly.

Additional cleaning equipment had helped enhance cleanliness throughout the home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below.

Inspected but not rated

Grove House Home for Older People

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 5 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.