

HC-One Oval Limited

# Summerville Care Home

## Inspection report

Hill Top Road  
Stockton Heath  
Warrington  
Cheshire  
WA4 2EF

Date of inspection visit:  
15 January 2021

Date of publication:  
02 February 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Summerville Care Home is registered to provide accommodation along with personal and nursing care for up to 45 people, in one adapted building. At the time of our inspection 36 people were living at the home.

We found the following examples of good practice.

We were assured the provider and staff at the home had taken appropriate action to help minimise the spread of infection and help ensure people were safe during the COVID-19 pandemic.

The service made effective use of available COVID-19 testing for both people living at the home and staff members. The service had taken part in a pilot for testing early in the pandemic and used additional testing for staff members to ensure they were tested multiple times each week. People coming to live at the home were supported to do so safely.

Staff supported people in a safe manner making effective use of personal protective equipment (PPE) and changing into a uniform on site when arriving for work in a designated staff room. Senior staff ensured there was always a good supply of PPE, hand gel and hand washing facilities available at convenient locations throughout the home. All staff had received training in infection prevention and control (IPC). The home was kept clean by a housekeeping team who adhered to regular cleaning schedules.

Each team within the home had an infection control champion who was able to offer guidance and advice for their colleagues and periodically met with the IPC team from the local authority to share learning and ensure they were up to date with best practise.

Visiting within the main building was restricted. Arrangements had been made for outdoor visits and for use of the home's 'Sun Lounge' when appropriate.

There had been a focus on helping people with their mental health whilst isolating, with attention paid to particular details, for example, making an occasion of special meals, taking time to talk with people and supporting people to stay in touch with their loved ones. One staff member told us, "During this pandemic we are like people's family."

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Summerville Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 15 January 2021 and was unannounced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.