

Trust Care Ltd

# Flower Park Care Home

## Inspection report

1 Rossington Street  
Denaby Main  
Doncaster  
South Yorkshire  
DN12 4TA

Tel: 01709960364

Date of inspection visit:  
11 February 2021

Date of publication:  
22 February 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Flower Park is a residential care home providing personal and nursing care for up to 41 people. At the time of our inspection there were 23 people residing at the service, some of whom were living with dementia.

We found the following examples of good practice.

The home had a system in place to support relatives to visit their family members by using a pod. Staff had also taken steps to support people in maintaining contact with family and friends. This included the use of phone and video calls. The home had also introduced a newsletter 'Flower Park Herald,' to maintain contact with family and friends.

On arrival to the home, essential visitors were asked to complete and sign a screening form regarding COVID-19 symptoms and were asked to wash and sanitise their hands, put on a facemask and have their temperature checked prior to moving from the reception area. This assisted in identifying visitors who may be at a higher risk of transmitting an infection to people living in the home.

Social distancing was observed as far as it was practicable to do so. Staff always wore appropriate PPE, regularly washed their hands and applied hand sanitiser. Staff had completed training in infection control, COVID-19 and donning and doffing PPE.

Tests for COVID-19 were carried out three times a week for staff and monthly for people living at the service. If a test result was positive, the person was required to isolate in line with government guidance.

The home was clean and there were no malodours. Staff had access to cleaning products and the cleaning of high touch areas such as door handles and hand rails, were cleaned regularly.

We were assured that this service met good infection prevention and control guidelines.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Flower Park Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 11 February 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.