

White Lodge Rest Home Limited

# White Lodge Rest Home

## Inspection report

79-83 Alma Road  
Southampton  
Hampshire  
SO14 6UQ

Tel: 02380554478  
Website: [www.whiteoakcare.com](http://www.whiteoakcare.com)

Date of inspection visit:  
18 February 2021

Date of publication:  
19 March 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

White Lodge Rest Home is a care home for up to 28 older people who may be living with dementia. At the time of the inspection there were 21 people living at the service.

The building is converted from several residential properties. There are bedrooms across the ground and first floors and several shared living areas for people to use.

We found the following examples of good practice.

The service had implemented robust procedures to reduce the risk of COVID-19, including supporting residents to wear masks, where possible, during personal care. The provider had built a garden building for use as a staff break room and visitors area, which was near completion.

The home had a robust system for admissions, and had contingency plans in place for a potential outbreak. As some people would not be able to isolate, the home had coloured wrist bands to support identification of people's isolation status easily.

Staff were supported to shield, if needed. Staff were able to launder their uniforms at work to reduce the risks of spreading COVID-19. The provider had built additional storage to support safe and effective management of personal protective equipment (PPE) and cleaning supplies.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# White Lodge Rest Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 18 February 2021 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.