

Hednesford Valley Health Centre

Quality Report

41 Station Road

Hednesford

Cannock

Staffordshire

WS12 4DH

Tel: 01543 870580

Website: www.drinksingh-hednesford-valley.nhs.uk

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this service

Good



Are services safe?

Good



Summary of findings

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Overall summary

Letter from the Chief Inspector of General Practice

We carried out an announced comprehensive inspection of Hednesford Valley Medical Centre on 15 April 2015. A breach of legal requirement was found and a requirement notice was served. After the comprehensive inspection the practice sent us an action plan to say what they would do to meet legal requirements in relation to:

- Regulation 12 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. Safe Care and Treatment
- Regulation 19 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. Fit and proper persons employed.

We undertook a focused inspection on 20 May 2016. We did not visit the practice but reviewed information sent to us by the provider. The inspection was to check that the practice had followed their action plan and to confirm they now met legal requirements. This report only covers our findings in relation to those requirements. You can read the report from our last comprehensive inspection by selecting the 'all reports' link for Hednesford Valley Medical Centre on our website at www.cqc.org.uk.

Our key findings were as follows:

- Disclosure and Barring Service checks had been obtained for staff who worked at the practice and acted as chaperones.
- An infection control audit had been completed in October 2015.
- The hepatitis B status of the practice nurse had been checked and they were receiving a course of hepatitis B vaccinations.
- A copy of the legionella risk assessment undertaken on behalf of the landlord had been obtained. The risk assessment demonstrated that the routine systems were in place to manage the possible risk of the growth of legionella.

Overall the practice is rated as good and good in the safe domain. This recognises the improvements made to the quality of care provided by this service.

Professor Steve Field (CBE FRCP FFPH FRCGP)
Chief Inspector of General Practice

Summary of findings

The five questions we ask and what we found

We always ask the following five questions of services.

Are services safe?

The practice is rated as good for providing safe services.

- Disclosure and Barring Service checks had been obtained for staff who worked at the practice and acted as chaperones.
- An infection control audit had been completed in October 2015.
- The hepatitis B status of the practice nurse had been checked and they were receiving a course of hepatitis B vaccinations.
- A copy of the legionella risk assessment undertaken on behalf of the landlord had been obtained. The risk assessment demonstrated that the routine systems were in place to manage the possible risk of the growth of legionella.

Good



Hednesford Valley Health Centre

Detailed findings

Our inspection team

Our inspection team was led by:

Our inspection team was led by a CQC Lead Inspector.

Background to Hednesford Valley Health Centre

Hednesford Valley Medical Practice, also known as Dr Singh's Surgery, is registered with the Care Quality Commission as a partnership provider in Hednesford, Cannock, Staffordshire. The practice holds a General Medical Services (GMS) contract with NHS England. A GMS contract is a contract between NHS England and general practices for delivering general medical services and is the commonest form of GP contract.

The practice area is of similar deprivation when compared with the national and local Clinical Commissioning Group (CCG) area. At the time of our inspection the practice had approximately 2,513 patients.

The practice had opted out of providing cover to patients in the out-of-hours period. During this time services are provided by Staffordshire Doctors Urgent Care Ltd.

Why we carried out this inspection

We carried out a comprehensive inspection of the services under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. The inspection was carried out to check that improvements to meet legal requirements planned by the practice after our comprehensive inspection on 15 April 2015 had been made. We inspected the practice against one of the five questions we ask about services: is the service safe. This is because we found that the service was not meeting some legal requirements at the previous inspection.

How we carried out this inspection

A Care Quality Commission inspector requested information and records from the practice. We were able to perform our checks without visiting the practice.

Are services safe?

Our findings

During our previous inspection on 15 April 2015 we found that the practice had not protected patients against the risk of receiving unsafe care and treatment. This was because:

- Disclosure and Barring Service (DBS) checks and risk assessments had not been carried out for nursing and health care support workers. DBS

We also found that the practice had not protected patients from the risk of the spread of infection as systems were not in place for assessing the risk of, preventing, detecting, and controlling the spread of infections, including those that are health related. This was because:

- Infection control audits had not been carried out.
- Staff had not received appropriate vaccines or risk assessments completed to demonstrate how the risk was being managed.

- The practice had not assured themselves that the building was safe for patients to use as they had not had oversight of the legionella risk assessment undertaken on behalf of the landlord.

During our inspection on 20 May 2016 we found that:

- DBS checks had been obtained for staff who worked at the practice and acted as chaperones.
- An infection control audit had been completed in October 2015.
- The hepatitis B status of the practice nurse had been checked and they were receiving a course of hepatitis B vaccinations.
- The practice had obtained a copy of the legionella risk assessment undertaken on behalf of the landlord. The risk assessment demonstrated that the routine systems were in place to manage the possible risk of the growth of legionella.