

The White Horse Care Trust

White Horse Care Trust - 12A Masefield Avenue

Inspection report

12A Masefield Avenue
Swindon
Wiltshire
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03 November 2020

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

White Horse Care Trust - 12A Masefield Avenue provides residential nursing care to younger adults with physical disability, learning disabilities and/or autistic spectrum disorder. The service can provide accommodation for up to six people. At the time of our inspection there were five people living in the home.

We found the following examples of good practice.

- The provider's policies and processes had been updated and reviewed in line with national and local authority guidance. This included policies relating to infection control and prevention, visiting and staffing. Regular audits and checks were completed by senior managers to ensure the service was meeting the provider's requirements.
- Covid-19 related risks to people and staff had been assessed and measures were in place to reduce these risks. These included additional regular cleaning of 'high-touch' areas, measures to support social distancing, PPE stations at the front and back doors, symptoms checks being carried out on all staff and visitors, training and support for staff and visitors in use of PPE.
- Admissions to the service from hospital and other care settings were managed safely. Arrangements for one person's move to the service had been adapted in the light of Covid-19 related risks. Health care professionals and Public Health England (PHE) had been consulted in relevant decision-making and staff had used social media and other virtual platforms to help the person adapt to the new service. The service was following national guidance in relation to people returning to the service following a hospital admission.
- People were supported to receive regular testing for Covid-19, taking into account their mental capacity and best interests. When people were unable to tolerate throat swabbing, nasal swabs were taken as a least restrictive option.
- Staff were compliant with weekly testing requirements and the registered manager ensured test results were chased-up when not received. When unclear results had been received, the registered manager and provider sought and followed advice from PHE.
- People were supported to stay socially engaged and not to become lonely. Staff helped people keep in touch with family members and to join in socially distanced group activities, or one to one activities, with a staff member. □

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

White Horse Care Trust - 12A Masefield Avenue

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic, we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 3 November 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing regular testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.