

A.G.E. Nursing Homes Limited

Brockfield House

Inspection report

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Date of inspection visit:
20 January 2022

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Brockfield House is a nursing home providing personal and nursing care for up to 45 people aged 65 and over, many of whom are living with dementia. The service was supporting up to 41 people at the time of inspection.

We found the following examples of good practice

Safe arrangements are in place for professionals visiting the service. This included a confirmed negative lateral flow test, vaccination against COVID-19, COVID pass, hand sanitisation and wearing personal protective equipment (PPE). There are plentiful supplies of personal protective equipment (PPE) throughout the home which includes gloves, masks and aprons.

There are PPE stations located around the home and close to bedrooms where people are required to isolate.

Isolation, cohorting and zoning are being used to manage any potential spread of infection.

Staff participate in a daily and weekly testing regime prior to commencing work. All staff have a designated area to change their clothes before and on completion of their shift.

We saw various cleaning and disinfection records which included regular high touch point cleaning to ensure the potential for cross infection had been reduced.

Policies, procedures and risk assessments related to COVID-19 were up to date which supported staff to keep people safe.

Staff had completed training in relation to infection control, and recently received training about the correct use of PPE including donning and doffing. Spot checks will be used to ensure staff adhere to the training provided.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Brockfield House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act. We looked at the overall quality of the service and provided a rating for the service under the Care Act 2014.

As part of this inspection we looked at the infection control and prevention measures in place. This was conducted so we can understand the preparedness of the service in preventing or managing an infection outbreak, and to identify good practice we can share with other services.

This inspection took place on 20 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach